

PUBLIC NOTICE POSTING REQUEST OFFICE OF THE LEICESTER TOWN CLERK

ORGANIZATION: Select Board

MEETING: X PUBLIC HEARING:

DATE: May 17, 2021 TIME: 6:00pm

LOCATION: Virtual Meeting – See Instructions Below

REQUESTED BY: Kristen L. Forsberg

Agenda packet and associated documents can be found at www.leicesterma.org/bos. This agenda lists all matters anticipated for discussion; some items may be passed over, and other items not listed may be brought up for discussion to the extent permitted by law. Select Board meetings are recorded by LCAC. Any member of the public planning to record the meeting must first notify the Chair. PLEASE SILENCE ALL CELL PHONES DURING THE MEETING

https://global.gotomeeting.com/join/143237837

-OR-

(571) 317-3112; Access Code: 143-237-837

CALL TO ORDER/OPENING

1. SCHEDULED ITEMS

- a. 6:00pm Anderson Strategic Advisers Presentation
 - Community Compact Permitting Grant for Business Development
- b. 6:10pm Request to Apply for Rural and Small Town Development Funds for Moose Hill
 - Moose Hill Water Commission

2. PUBLIC COMMENT PERIOD

3. REPORTS & ANNOUNCEMENTS

- a. Health Agent COVID-19 Update
- b. Student Liaison Reports
- c. Town Administrator Report
- d. Select Board Reports
- e. Girl Scout Gold Award Ceremony Erin Arsenault

4. RESIGNATIONS & APPOINTMENTS

- a. Appointment Parking Hearings Officer Gwendolyn Wilcox
- b. FY22 Reappointments to Boards and Committees

5. OTHER BUSINESS

- a. Independence Day Holiday Hours
- b. FY22 Proposed Select Board Meeting Dates
- c. Proposed Termination of Honeywell Energy Services Agreement

6. MINUTES

- a. May 3, 2021
- b. May 5, 2021

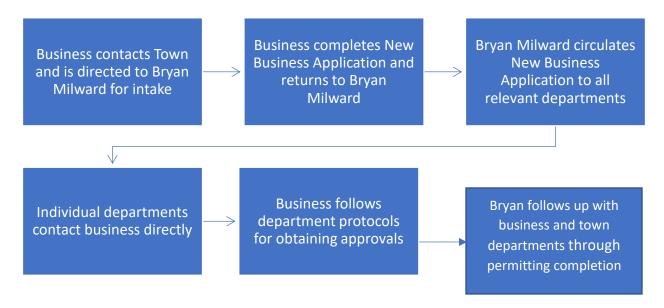
ADJOURN

Town of Leicester Economic Development Review

Deliverable: Workflow Analysis

All new businesses should feel welcomed and excited to do business in Leicester. The intake process should work to eliminate duplication, providing ongoing support from start to finish, and should be as easy as possible to attract new investment to the community. The Town of Leicester has taken some important early steps toward achieving these goals.

The Town of Leicester has introduced standard protocols for business and permitting intake. For new businesses looking to form in Leicester, the Town utilizes a New Business Application Form. The applicant contacts Bryan Milward, Assistant to the Town Administrator who assists with business development. Bryan Milward shares the New Business Application with the applicant, who is responsible for completing the form and returning it to Bryan, who then distributes the form to the various town departments. Each relevant department makes contact with the new business individually for further investigation and additional discussion about requirements and process with the applicant. From there, the new business follows the standard protocols for each required approval.



This business protocol is a new and evolving process in Leicester. The protocol draws on permitting best practices by providing a single point of contact, standardizing the business intake process, improving customer service for new businesses, and allowing the Town to collect new data on business in town. The relevant town departments find the process to be very useful and effective, and a major improvement over older ways of doing business; however there are opportunities to improve upon this process and make it even more useful to applicants and department staff alike.

It is recommended that the Town consider utilizing the following strategies to improve the efficiencies of the protocol and further improve the customer experience.

On the New Business Application Form:

- Provide check boxes to identify the type of business (for example, retail, restaurant, manufacturing, service, construction/machinery, auto/repair, arts/entertainment/culture, etc.) and leave an "other" box with space to identify alternate uses.
- Provide an opportunity for the applicant to identify if work is being done to the interior or exterior of the building, which will influence whether or not any permits are required of the Building Inspector or Planning Board.
- Provide an opportunity for the applicant to explain in detail the interior retrofit and provide check boxes for the most common types of improvements.

Additionally, it is recommended that the Town increase the touch points of the single point of contact (SPOC). Upon initial contact with the new business, Bryan should attempt to collect the details for the New Business Application during the initial intake call. This will help the Town to assess whether the business has identified a location and how committed the business is to locating in Leicester. It is important to assume that these businesses have options outside of the town, and therefore it is important to make this process as friendly and helpful to the user as is possible.

Once the data has been collected for the New Business Application, whether completed by Bryan Milward or the business directly, it is recommended that Bryan convene an interdepartmental meeting or teleconference to discuss the new business opportunity, identify any follow up questions for the applicant, identify likely permitting requirements for the new business, and collect basic information about those processes to share with the applicant. Bryan should then share basic information with the applicant (for example, list of permits that are likely to be required, typical timelines for obtaining those approvals, links for permit applications and regulations, and contact information for department staff). Wherever feasible, Bryan should facilitate the introductory communication between the applicant and each department, and stay in touch with the applicant throughout the permitting and review process to provide ongoing customer support and to troubleshoot any challenges that should arise.

Intake

- Bryan Milward (SPOC) manages new business intake
- Prepares business to apply to Town departments
- Serves as ombudsman between Town and applicant

Reviews

- Departments provide preliminary feedback
- Participate in pre-filing interdepartmental meeting(s) with applicants
- Accepts & reviews submittals

Decisions

- Department staff make decisions and/or recommendations to Boards
- Permits are granted

Follow Up

• Bryan Milward stays in contact with business after opening

Similarly, the Town utilizes a Permit/License Form for New Businesses. The form provides contact information for each department that must sign off in order for the business to open. It is presumed that after completing the above New Business Application process, Bryan Milward identifies for the applicant the departments for which they require a permit or approval. Then the applicant independently consults each department, regardless of whether they require a permit or approval of each department, explains their business concept and plans to each department, and after satisfying the requirements of each department, collects the signatures of each department's decision maker. In some cases, a particular department has no regulatory authority over the project, so the applicant collects a signature or "N/A" to confirm that each department has been consulted. This process places the administrative burden on the applicant, which is particularly challenging during COVID as operating procedures have been adjusted and town officials are not as available to the public. The process also prohibits a standard flow of information between the departments and relies too heavily on the applicant sharing the same information across departments.

While providing the applicant with individual names and direct contact information for department staff is very useful and should be continued, it is recommended that the Town utilize a permitting best practice of providing pre-application conferences to new businesses. Under this scenario, Bryan Milward or the Town Administrator would host interdepartmental meetings and/or online conferences with applicants as part of the new business intake process. This would provide a forum for all departments to hear the same presentation from the applicant, ask follow-up questions directly, and understand both the

needs of the applicant and the needs of other departments. It would provide the opportunity for the departments to confer after the meeting to discuss the requirements of the project, identify any potential conflicts or duplication between departments, and map out the most efficient process for the applicant to seek approvals (including possibilities for concurrent reviews). An interdepartmental pre-application conference would enable the department staff to discuss ways in which to introduce an expedited path to approval, such as joint meetings of the Boards, and highlight potential future policy or regulatory adjustments to improve the local approval process. After the departments confer, Bryan could work with the departments to assemble a single package of permitting or inspections requirements with instructions for the applicant.

Other recommendations to support a more business-friendly workflow are to invest in technology that help departments to share and track information more efficiently. This is particularly important in the Building Department where a significant number of approvals and renewals are monitored annually. Additionally, many plans are available only in hard copy form in the Planning Department, whereby new technologies could support the collection of these plans and submittals electronically. It is understood that the Town of Leicester is looking for opportunities to better utilize Seamless Docs across departments, and it is recommended that a high priority be placed on utilizing technology to lessen the burden of these administrative functions and minimize potential for human error. Recognizing that municipal operating budgets are tight and funds may not be immediately available for technology investments, the Town may consider pursuing a cost-effective solution such as a shared Google document to track and share permitting data across departments as an interim measure.

The Town of Leicester should continue to evaluate and evolve the new business intake process with an eye toward removing unnecessary obstacles or steps, creating standardization of information flow among departments, and offering a single point of contact who can follow the business through every step of the local process. These adjustments to the existing process will provide Leicester with a more business-friendly local process that will create a competitive advantage among other communities and ultimately enable new job creation and private investment in the community.

Once a new business is up and running, Bryan Milward should check in with the business on a regular basis (annual or semi-annual) to ensure that the business feels supported by the Town and is comfortable contacting the Town when it is time to grow or find new space. It is important to keep growing businesses in the community, because it is a lot easier to continue an existing relationship than starting from scratch and attempting to attract new businesses to the community.

Town of Leicester Economic Development Review

DELIVERABLE 3: KEY FINDINGS AND PERMITTING RECOMMENDATIONS

The Town of Leicester hired Anderson Strategic Advisors, LLC to review the Town's permitting process and recommend strategies to support business development. The Town is focused on growing the commercial tax base in order to alleviate the tax burden on residents while also providing resources for community investment. Over recent years, municipalities across Massachusetts have faced increasing costs and reductions in federal and state funding, and like many others communities, the Town of Leicester finds itself struggling to secure the financial resources necessary to support existing programs and make new investments for the future of the community. Through enhanced economic development, the Town is hoping to attract more businesses and generate additional commercial tax revenue to maintain or improve the Town's existing level of services and enhance the quality of life for residents.

Anderson Strategic Advisors, LLC conducted an investigation into the Town's capacity to meet its economic development goals, including an analysis of how well current municipal operations support prompt and efficient permitting, adhere to economic development best practices, and support the overall business development objections of the community. This effort included the review of municipal documents and studies, review of the Town website and online materials, staff interviews, and a comparative analysis of operations in other communities

1 FINDINGS

Anderson Strategic Advisors, LLC found that the Town Administrator, Assistant Town Administrator, and department staff have a shared vision for economic growth in Leicester and an appreciation for the importance of being business-friendly and maintaining a healthy local economy. The town staff are dedicated, hardworking, well informed, and have a cando attitude toward economic development. The team works well together and the leadership model is strong. However, the team is very lean, and recent turnover in some key positions has created strain on the operations and delays in response time to applicants. Also, administrative operations have not kept pace with available technology, and staff have not had the time to implement best practices that could support greater efficiencies.

The primary reason for these challenges is a lack of funding to add staff resources or invest in new technology. As a result, existing staff are over-taxed from managing a very high volume of workload, and information is collected in paper form, scattered between departments, and difficult to share and organize. The consultant found that the town staff are aware of these challenges and have already taken steps to make improvements, where possible. For instance, to improve the experience of businesses seeking to open in Leicester, staff have created an intake process meant to streamline the business "customer" experience.

It is the opinion of the consultant that the staff in Leicester are committed to and interested in process improvements, and some modest steps may be taken over the short-, medium-and long-term that can have a meaningful impact on economic development success in Leicester. Anderson Strategic Advisors recommends the implementation of the following strategies aimed toward boosting the effectiveness of the Town's business development efforts.

2 RECOMMENDED ECONOMIC DEVELOPMENT ACTIONS

Anderson Strategic Advisors, LLC recommends the following immediate, short-, mediumand long-term strategies to advance the comprehensive economic development planning efforts in the Town of Leicester.

2.1 IMMEDIATE STRATEGIES (WITHIN 6 MONTHS)

2.1.1 Better utilize a single point of contact (SPOC)

For the purposes of business development and enhancing the customer experience, it is important to identify a single point of contact who can assist businesses and applicants to make local government more accessible and easier to understand. It is not intended for the SPOC to have all of the answers or decision-making authority, but it is intended that an individual will serve as an ombudsman, working between the applicant and the various town departments to support a smooth delivery of information between the applicant and other town staff. The Town of Leicester has a SPOC for business intake purposes which is an important first step, but it is recommended that the SPOC be further utilized. It is suggested that the SPOC be designated to coordinate responses of all departments and to support the business or applicant throughout the entirety of the process. Online materials should be updated to increase the visibility and accessibility of the SPOC for current and prospective businesses.

2.1.2 Create and publish a development guidebook

Anderson Strategic Advisors has been hired to create a business development guidebook for the Town of Leicester, as was recommended in the Economic Development Self-Assessment Tool report in 2015, to provide a step-by-step guide to doing business locally. It is anticipated that this guidebook will be publicly available by Spring 2021. To maximize its utilization, it will be important to keep the guidebook up to date with accurate information as staff and policies change over time.

2.1.3 Improve utilization of website for business and permitting

A comprehensive review of the Town's website found that it is difficult to find information that would be of use to businesses who are not already familiar with the Town of Leicester and its operations. The existing website offers a tab for the Economic Development Committee, which is a good start, but that tab is labeled "EDC" which may not be an obvious business resource page to outside users. It is recommended that the Town develop an easy to navigate page within the existing

Town website that is dedicated to economic development resources. The site can host the business development guidebook, information on how to contact the SPOC, information about economic development incentives, the Economic Development Committee, and permitting resources. The site can be populated over time as additional information becomes available, but the primary focus should be to provide business visitors with all of the information they need in one easy-to-find central location on the Town's main website.

2.2 SHORT TERM (1-2 YEARS)

2.2.1 Establish process to track business development leads

Keeping track of business development leads is important to ensure the Town is actively pursuing opportunities, following up on leads, and measuring the effectiveness of these local efforts. It is also important to understand which businesses are looking to locate in Leicester and also those businesses leaving town and why, so the effectiveness of policies, infrastructure and incentives can be continually evaluated. A no-cost lead tracking protocol can be created and implemented utilizing Google documents or an Excel spreadsheet that would allow staff to quickly and efficiently input leads, share information across departments, and monitor progress of each new business opportunity. By tracking leads, the Town can monitor how and why businesses come to or leave Leicester, and this data will help to inform future economic development planning.

2.2.2 Hold interdepartmental meetings focused on business development

The town's delivery of services can be strengthened by holding interdepartmental coordination meetings or teleconferences to discuss current and prospective business development projects and review the business development lead tracking spreadsheet recommended in 2.2.1 above. As was recommended in the Workflow Analysis, it would be helpful to invite new business applicants (requiring multiple department approvals) into an interdepartmental meeting to ensure consistency in the information received by departments, and to provide an avenue to coordinate and accelerate reviews where possible. Interdepartmental meetings add operational value by bringing greater awareness of how each department's work interacts with the work of their colleagues in other departments, and it highlights potential conflicts or deficiencies in the overall business approval and permitting process that can then be remedied. While the flow of business activity in Leicester may not require biweekly or monthly meetings, it is recommended that this strategy be deployed as the volume of business applications increases or as more complicated projects requiring multidepartmental review are proposed.

2.2.3 Refocus the Economic Development Committee

The Town's Economic Development Committee is a good resource, and the expertise of member should be utilized to supplement existing staff capacity and to help establish some priorities for economic development. The current Economic Development Committee webpage offers seven parcels currently available for

development, but there is limited information available for a prospective user to follow up on these sites. There is minimal utility in promoting individual sites without additional pertinent information such as parcel size, ownership, currently allowed uses, available infrastructure, links to marketing materials, and contact information for the owner/broker. Establishing and maintaining a functional and up-to-date local site finder website is a time and staff intensive endeavor and the consultant urges caution before committing more fully to that effort.

However, it is recommended that the Committee work with town staff to assess known development opportunities in Leicester, and to prioritize one to three locations based on their overall benefit to the community. The priority(ies) may represent new development or redevelopment opportunity, but selecting one to three development priorities will give the Town a sense of focus for seeking predevelopment support from the state or quasi-public agencies, infrastructure grants, and for marketing sites to developers and new businesses. In discussions with the town staff and Town Administrator, the consultant has determined that it is likely that the most impactful development priorities are already known and commonly assumed, but they should be confirmed on paper and recommended by the Committee to the Select Board as part of an economic development planning exercise.

Further, it is understood that the Leicester Business Association has recently disbanded. It is encouraged that the Committee evaluate the activities of the former Leicester Busines Association and consider if there are functions formerly performed by the business association that the Committee can assume to support the local business community.

2.2.4 Improve predictability of local permitting on key sites

Once development priorities are established per 2.2.3, it is recommended that the Town seek to adopt Chapter 43D streamlined permitting on key development parcels as recommended by the Economic Development Committee or town staff, and approved by the Selectboard. Chapter 43D is a widely used program that enables applicants to achieve all local permitting on designated sites within six months or less. Adoption of the program requires Town Meeting approval and permission of the property owner. It affords the Town with an enhanced ability to market these sites as development-ready and priorities for the community, and adoption of the program gives communities an advantage in competitive state grant programs.

2.2.5 Capitalize on proximity to the City of Worcester and highways

The Town of Leicester borders the second largest city in New England and is located very near to several key highway interchanges providing easy connection to Northern Central Massachusetts, Springfield, Boston, Rhode Island and Connecticut. The Town should leverage that proximity and highway access into new business development opportunities. It is recommended that the town leadership engage with the Worcester Regional Chamber of Commerce, and other regional chambers, which actively market

and promote the Central Massachusetts region for business development and work closely with new and prospective businesses in the area. A strong relationship with regional chambers may produce spin-off business development opportunities than would be readily available to the Town working independently.

2.3 MEDIUM TERM (2-3 YEARS)

2.3.1 Engage state and regional stakeholders

Once development priorities are identified, it is recommended that the Town engage with state and regional stakeholders. It would be useful to engage the Massachusetts Office of Business Development (MOBD) and Central Massachusetts Regional Planning Commission (CMRPC) in a discussion over these priorities and the Town's intent to attract businesses and development to certain sites. It would also be useful to invite Secretary Keneally and your legislative delegation to tour the sites and discuss the Town's economic development interests with these key decision-makers who may have the ability to direct state resources to these sites and/or connect the Town with potential users.

2.3.2 Explore state support for development priorities

After development priorities are identified (see 2.2.3), the Town staff, with advice and support of the Committee and Selectboard, should consider the various needs of each site and seek state support. Through the state's new Community One Stop for Growth Program, the Town is eligible to submit Expressions of Interest for up to five housing and economic development priorities annually, and the state will attempt to match the Town with resources such as planning, capacity building, development site preparedness, and infrastructure improvements to support these development goals. It would be important to have information related to infrastructure needs available for a site tour with key decision-makers as recommended in 2.3.1 above.

2.3.3 Public-Private Partnership for water and sewer districts

Understanding the availability of water and sewer capacity is critical to future development in the Town of Leicester. It is recommended that the Town work with the various local water and sewer districts to undertake a town-wide water Master Plan. The plan should identify available water and sewer capacity by district and create an investment plan for maintaining the utilities town-wide. Using this information, the Town may enter into a public-private partnership with the water and sewer districts to seek state and federal grants to support the maintenance and expansion of the Town's utility infrastructure system. The Town should also consider expanding this effort to include an investigation into the expansion of natural gas in underserved areas. MassDevelopment may be a useful partner in this endeavor, and it is recommended that the town staff build a working relationship with the MassDevelopment Central Region representative to stay abreast of grants and other funding opportunities.

2.3.4 Establish central repository of business information

Establish a centralized database of all businesses in Leicester for use across departments. It is important to have all of this information in one place to streamline communications with businesses, to serve as a point of reference for internal planning purposes, and for tracking and compliance issues.

2.3.5 Make contact with all existing Leicester businesses.

It is recommended that the Town of Leicester make it a priority to make contact with every business. Local businesses should know that the Town values them and is available to support their needs if and when they arise. It is recommended that the Town do a mass mailing to all businesses, providing contact information for the SPOC and pointing the businesses to the Town's new economic development webpage.

2.3.6 Explore pre-permitting of key redevelopment sites

The Town has recently been awarded a Site Readiness Grant by MassDevelopment for consultant support to pre-permit properties along Huntoon Memorial Highway. It is recommended that the Town pursue the potential of pre-permitting the other priority development parcels in order to attract high value economic opportunities to these key sites. It is recommended that this effort be achieved through a public-private partnership with the land owner, and by utilizing all available grant and technical support programs.

2.4 LONG TERM (3-4 YEARS)

2.4.1 Performance metrics

In order to understand if the business development process is effective and efficient, the Town must measure its progress and report performance. In order to do so, it is recommended that the Town benchmark its performance against present day data in the following areas:

- Increased commercial taxes
- New jobs
- New business development leads (whether or not successful)
- New business creation/location
- Related investment in community (mitigation, real estate improvements, etc.)
- Fill vacant commercial spaces
- Positive media attention (newspaper articles, social media, blogs, etc.)

It is anticipated that sharing this information publicly will help the community to understand that every effort is being made to generate new commercial revenue and alleviate the tax burden on residents. It is recommended that the Town Administrator report progress made using economic development metrics on a regular basis to the community.

2.4.2 Reevaluate local land use goals

Leicester published a Master Plan in 2009 which is relatively up to date, however planning best practices recommend that Master Plans be updated every ten years. It is recommended that the Town assemble a report on Master Plan implementation that highlights which parts of the plan have been successful implemented, where more work is needed, and which areas of the plan that have not been successful and require reconsideration. This is a time-consuming but important task, as the Town should be actively implementing its Master Plan and potential new users should be able to look to the Master Plan and complimentary zoning for direction on how the town would like to grow and develop.

2.4.3 Launch annual business needs survey

Once communication has been made with local businesses, it is recommended that the Town launch an online business needs survey. The goal of the survey is to create an alternative mechanism to collect data and feedback from area businesses to inform the local economic development strategy. It is recommended that the Town utilize a low-cost online platform to collect this data on an annual basis and track responses over time to measure trends.

3 CONCLUSION

It is anticipated that the Town of Leicester will continue to work diligently to grow its commercial tax base and stabilize tax burdens on residents. With the strategies outlined above, it is anticipated that the Town will be successful in its pursuits of growing the local tax base, supporting small business formation and attracting new private investment. A consistent and disciplined focus on economic development will improve the business friendliness reputation of the community and create an environment that is attractive for business relocation and private investment.

From: Genereux, David

Subject: Re: Moose Hill Grant Opportunity **Date:** Friday, May 7, 2021 8:35:33 AM

All,

Please see below. The Chair of the Moose Hill Water Commission is requesting that the Board have a meeting prior to the next scheduled Board meeting on May 17th to discuss the application of a grant for engineering studies of Moose Hill.

He would like to have staff apply for the Rural Development Grant discussed below. The Town has filed a statement of interest regarding this program (For expedited permitting and development of a property on Rte 56), as has the Leicester Water District (Separate of the Town, but likely to affect other awards from this same program)..

I have explained to Mr. Shivick that I cannot commit staff time to this effort without the permission of the Board, as if the grant application is successful, the Board would eventually sign a contract for engineering work to be done in order to start the development of Moose Hill. The Board has not directed any development at this time, so there can be no application for grant funding without said authorization. The meeting would be called to determine the Board's interest in giving that authorization.

Please advise to whether the meeting should be scheduled.

Regards,

David Genereux Town Administrator

On May 6, 2021, at 10:01 PM, Attorney Michael J. Shivick attorney.shivick@aol.com wrote:

TA Genereux,

Tonight the Moose Hill Water Commission voted to approve applying for the below grant. Further voted to transmit the same to the Select Board for expedited action. I am requesting they have a brief special meeting to approve action, prior to the 5/17 meeting, as time is of the essence due to the application deadline of 6/4.

I have requested updated steps from the DEP and believe we can apply with the current steps and amend later or otherwise provide the updated steps if the DEP replies sooner. The 7000 population limit I believe is calculated by the number of subscribers, rather than population, but am not certain.

Sincerely,

Michael J. Shivick, Esq. Attorney at Law 774.262.7281

info@shivicklaw.com www.shivicklaw.com

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----Original Message-----

From: Mark Thompson < MThompson@kleinfelder.com To: Michael J. Shivick < attorney.shivick@aol.com Co: buckm@leicesterma.org <a href="mailto:buckm@leicester

Sent: Tue, May 4, 2021 8:56 am Subject: Moose Hill Grant Opportunity

Michael/Michelle—Massachusetts has a new grant program titled "Rural and Small Town Development Fund" which Leicester qualifies for. See attachment. It provides grants for <u>capital projects</u> up to \$400,000 and includes "engineering or schematic designs for capital projects." See below. <u>Grant applications are due on June 4th.</u>

Mark Thompson....781-520-1943

<image001.jpg>

<image001.jpg>

From: Genereux, David

Subject: FW: [External]: Fwd: Moose Hill Grant Opportunity

Date: Friday, May 7, 2021 9:44:39 AM

All,

Attorney Shivick asked that I forward this email to you.

David A. Genereux

David A. Genereux Town Administrator Town of Leicester 3 Washburn Square Leicester, MA 01524 Telephone: (508) 892-7000

Fax: (508) 892-7070

Email: genereuxd@leicesterma.org

"Please remember that the Secretary of State has determined that email is a public record"

From: Attorney Shivick <attorney.shivick@aol.com>

Sent: Friday, May 7, 2021 9:12 AM

To: Genereux, David <genereuxd@leicesterma.org>

Subject: Fwd: [External]: Fwd: Moose Hill Grant Opportunity

Can you forward to SB members

Sincerely,

Michael J. Shivick, Esq.

(From my mobile handset)

Begin forwarded message:

From: "MacNeill, Shelly (SEN)" < Shelly.MacNeill@masenate.gov>

Date: May 7, 2021 at 8:15:16 AM EDT

To: "Attorney Michael J. Shivick" <attorney.shivick@aol.com> Subject: RE: [External]: Fwd: Moose Hill Grant Opportunity

Mike,

Until the report is done and we know the direction all parties are going to move in, at that point we can start actively pursuing funding resources to support whatever collective decision is made. That being said if the Leicester Select Board supports Moose Hill Water Commission pursuing this grant and the Commission submits an application the Senator would be happy to submit a letter of support.

Best-

Shelly

From: Attorney Michael J. Shivick <attorney.shivick@aol.com>

Sent: Thursday, May 6, 2021 10:56 PM

To: MacNeill, Shelly (SEN) < Shelly.MacNeill@masenate.gov > Subject: [External]: Fwd: Moose Hill Grant Opportunity

Please let the senator know we have this opportunity, for which leicester expressly qualifies for as shown in appendix 3, which provides up to \$400,000 in state money for water infrastructure and engineering. This has been approved by the Moose Hill Water commission and transmitted to the Leicester Select Board for approval. His assistance and advocacy would be greatly appreciated. I am surprised no one brought this grant up.

Sincerely.

Michael J. Shivick, Esq. Attorney at Law 774.262.7281 info@shivicklaw.com www.shivicklaw.com

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-----Original Message-----

From: Attorney Michael J. Shivick <a torney.shivick@aol.com > To: genereuxd@leicesterma.org < genereuxd@leicesterma.org >

Cc: buckm@leicesterma.org <buckm@leicesterma.org>; MThompson@kleinfelder.com <MThompson@kleinfelder.com>

Sent: Thu, May 6, 2021 10:01 pm

Subject: Re: Moose Hill Grant Opportunity

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Michael J. Shivick, Esq. Attorney at Law 774.262.7281 info@shivicklaw.com www.shivicklaw.com

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Mark Thompson....781-520-1943

<u>Use of Funds</u>: Grants will fund capital projects. Grants can only fund **capital** projects - construction, modernization, or major repair of physical infrastructure, acquisition of property or interests in property; long-lived equipment; or feasibility, engineering or schematic designs for capital projects.

- · Pre-construction, survey, design and engineering
- Construction costs
- Construction Administration: Project management, traffic control, public safety details, etc
- · Feasibility studies related to future capital projects
- Land acquisition
- Projects that create or support housing will score higher (see the scoring criteria below)



Holyoke Office 301 Kelly Way Holyoke, MA 01040-9685

Worcester Office

115 Century Drive Worcester, MA 01606

> 413-584-2602 gscwm.org

May 2021

Town Administrator 3 Washburn Sq Leicester, MA 1524

Dear Town Administrator,

I am writing on behalf of Girl Scouts of Central and Western Massachusetts, Inc. to ask you if you would please consider sending us a congratulatory message of commendation from you to our Girl Scouts who have earned the prestigious Girl Scout Gold Award.

The Gold Award is the highest achievement that a girl can earn in Girl Scouting. This is a significant accomplishment as earning the award requires many years of challenge and commitment to service, leadership, career exploration and take action projects. Recipients must demonstrate ability and skill in goal setting, planning, implementation, relating to others, and creating a project which will benefit the greater community in a sustainable way.

We are proud to present for your consideration these Gold Award Girl Scouts on the attached sheet. The work of these young women is a lasting gift of service to their communities. Each Girl Scout listed that is highlighted is a member of your constituency. The remaining Girl Scouts are other members of Girl Scouts of Central and Western Massachusetts who have earned the Gold Award this year. I leave it to your discretion as to whether you wish to write notes to only your constituents or all of our recipients.

We will be honoring our Gold Award recipients on Thursday, June 17, 2021 at the Hanover Theatre and Conservatory for the Performing Arts in Worcester at 6:00 pm. We would be honored to have you join us; please submit RSVP by May 15 to TBreen@gscwm.org

Please mail commendations to Girl Scouts of Central and Western Massachusetts, 115 Century Drive, Worcester, MA 01606, Attn. Tammy Breen at your earliest convenience. Thank you very much for your time and consideration in this matter.

Sincerely,

Tammy Breen

Special Events and Project Manager





Holyoke Office

301 Kelly Way Holyoke, MA 01040-9685

Worcester Office

115 Century Drive Worcester, MA 01606

> 413-584-2602 gscwm.org

Gold Award Girl Scouts: Girl Scouts of Central and Western MA: Class of 2021

First Name	Last Name	Town
Serena	Croteau	Agawam
Mira	Setty-Charity	Amherst
Colleen	Henderson	Bolton
Katherine	Ickes	Bolton
Menaja	Raja	Boylston
Catherine	Bezio	Erving
Erin	Ewing	Feeding Hills
Rachel	Sills	Feeding Hills
Madison	Berardi	Grafton
Triniti	Petruzzelli	Grafton
Lizie	Torteson	Grafton
Breann	Hackett	Granby
Colleen	McCarthy	Holden
Evangeline	Welch	Holden
Emma	Zimon	Holden
Evangelina	Burdick	Hudson
Erin	Arsenault	Leicester
Jillian	Paccico	Milford
Amber	Tucker	South Hadley
Abigail	Thibodeau	Southampton
Adhithri	Raja	Westborough
Julia	Donati	Williamstown
Emily	Synan	Worcester





Leicester Police Department

90 South Main Street Leicester, MA 01524

www.leicesterpd.org



Emergency: 911 Non-Emergency: 508-892-7009

Non-Emergency: 508-892-7010

Fax: 508-892-7012

Chief Kenneth M. Antanavica

antanavicak@leicesterpd.org

Date: May 5, 2021

To: Mr. David Genereux, Town Administrator

Select Board, Town of Leicester

From: Kenneth Antanavica, Chief of Police

Re: Recommendation for Parking Hearings Officer

On May 5, 2021 Lt. Doray, Administrative Assistance Sheila Gaffney and myself discussed the three applicants for the vacant parking hearings officer position.

The applicants were:

- 1) Jeffrey Moran from Charlton
- 2) Andrew Kularski from Leicester
- 3) Gwendolyn Wilcox from Leicester

The Town is seeking a fair and impartial person to hear the facts and circumstances surrounding the issuance of parking citations by Leicester Police Officers. The hearings clerk must know the procedural steps to hold these types of hearings in accordance with Mass General Laws and be thoroughly versed on the Town of Leicester Parking Rules and Regulations.

We unanimously recommend Gwendolyn Wilcox to this position. Ms. Wilcox is well versed on the hearing procedures and has no known affiliation with any police department.

Discussions regarding the first and second applicants noted that, Mr. Kularski may be capable of learning the procedures, his position as a Police Sergeant with the Ayer Police Department could be interpreted as a conflict. Mr. Moran has no experience in this field.

Respectfully Submitted by:

Chief Kenneth M Antanavica

GWENDOLYN R WILCOX - , LEICESTER, MA 01524

TO:	Leicester Police Department
RE:	Parking Hearings Clerk
To W	hom it May Concern,
Town	letter is to express my interest in taking over the Parking Hearings Clerk position for the of Leicester Police Department. I am available to step into the position as needed and ole to complete the online ethics class at any time.
Than	k you for your consideration.
Since	rely,
Cyven	Wilcox

From:

To: <u>Human Resources</u>

Subject:Parking tickets appeal positionDate:Wednesday, April 28, 2021 9:11:44 AM

Good morning, my name if Jeffrey moran I am a Charlton resident and I am interested in the opportunity of you considering myself for this opening. I work full time and I have been at the same job for 21 years. I volunteer for a few charities like the Tarentino charity and the 200 foundation. I am interested in this position not for the extra money just assisting the town of leicester and meeting new people and doing the right thing. I have alot of friends and family working for local police departments. I really don't have a resume due to my long term tenure of employment any questions please feel free to reach out to me thank you for considering me for this opportunity.

From:

To: <u>Human Resources</u>
Subject: Parking hearings Officer

Date: Tuesday, April 27, 2021 11:46:34 AM

Hello,

I hope you are well, I am interested in the parking hearing officer position with the Town of Leicester. I previously was an elected member of the planning board which I had to resign due to a change in my work schedule. I wish to still remain part of town government and think this position will allow me to do that, along with my work schedule. I am sergeant with the Ayer Police Department and feel that my knowledge of Parking regulations as well as discretion make me a viable candidate for this position with the Town of Leicester. If needed I can provide a resume along with references towards my qualifications. Please feel free to contact me to further discuss my qualifications for this position.

Respectfully,

Andrew Kularski

Inquiry Reponse Yes

Board Name	AppName
AGENTS TO SELECT BOARD	Kenneth Antanavica
AGENTS TO SELECT BOARD	Paul Doray
AGENTS TO SELECT BOARD	Michael Fontaine
AGENTS TO SELECT BOARD	Craig Guertin
AGENTS TO SELECT BOARD	Alexander Samia
AGRICULTURAL COMMISSION	Dianna Provencher
CODE INSPECTION SERVICES	Duane G. Amos
CODE INSPECTION SERVICES	John P Dolen
CODE INSPECTION SERVICES	John Markley
CONSTABLES	Kenneth Antanavica
CONSTABLES	Paul Doray
CONSTABLES	Michael Fontaine
CONSTABLES	Craig Guertin
CONSTABLES	Gregory J Kemp
CONSTABLES	Alexander Samia
COUNCIL ON AGING	Ruth M Dowgielewicz
ECONOMIC DEVELOPMENT COMMITTEE	Rich Jenkins
ECONOMIC DEVELOPMENT COMMITTEE	Adam J Menard
HEALTH INSURANCE ADVISORY COMMITTEE	Elizabeth A Cooper
HEALTH INSURANCE ADVISORY COMMITTEE	Judith C Ivel
HEALTH INSURANCE ADVISORY COMMITTEE	Allison Lawrence
HEALTH INSURANCE ADVISORY COMMITTEE	Derrick Ruth
HISTORICAL COMMISSION	Joseph D Lennerton, III
KEEP LEICESTER GREEN COMMITTEE	Dennis P Griffin
MEMORIAL DAY COMMITTEE	J. Donald Lennerton, Jr.
MEMORIAL DAY COMMITTEE	Mark B McCue
MEMORIAL DAY COMMITTEE	Patrick M McKeon
PARKS & RECREATION COMMITTEE	Nancy Ortiz
PARKS & RECREATION COMMITTEE	Joanne Petterson-Bernier

Board Name	AppName
POLICE OFFICERS (SPECIAL)	Joseph Fontaine
POLICE OFFICERS (SPECIAL)	Brian F Gould
POLICE OFFICERS (SPECIAL)	Michael Kemp
POLICE OFFICERS (SPECIAL)	Curtis Sampson
POLICE OFFICERS (SPECIAL)	Jeffrey Tebo
POLICE OFFICERS (SPECIAL)	Steve Zecco
RECYCLING COMMITTEE	Rebecca Benoit
RECYCLING COMMITTEE	Patricia Daige-Langlois
RECYCLING COMMITTEE	Barbara E Knox
RECYCLING COMMITTEE	Sharon J Nist
RECYCLING COMMITTEE	Kurt Parliment
RECYCLING COMMITTEE RECYCLING COMMITTEE	Kurt Parliment Raymond N Ronander
RECYCLING COMMITTEE	Raymond N Ronander
RECYCLING COMMITTEE RECYCLING COMMITTEE	Raymond N Ronander Brian P Whitney
RECYCLING COMMITTEE RECYCLING COMMITTEE RECYCLING COMMITTEE	Raymond N Ronander Brian P Whitney Maureen A Whitney

Leicester Police Department Reappointments for July 2021- June 2022:

Constables and Agents to the Select Board:

- 1. Chief Kenneth Antanavica
- 2. Lieutenant Paul Doray
- 3. Sgt Michael Fontaine
- 4. Sgt Alexander Samia
- 5. Sgt Craig Guertin

Health Insurance Advisory Committee:

1. Officer Derrick Ruth

Emergency Planning Committee:

1. Sgt Craig Guertin

Special Police Officers:

- 1. Steven Zecco
- 2. Jeffrey Tebo
- 3. Brian Gould*
- 4. Michael Kemp*
- 5. Curtis Sampson*
 - 6. Joseph Fontaine

^{*}Pending certification.

FY22 Proposed Meeting Dates

*Meetings begin at 6:00pm unless otherwise indicated

May 3, 2021

May 17, 2021

June 7, 2021

June 21, 2021

July 12, 2021

August 16, 2021

September 20, 2021

October 4, 2021

October 18, 2021

October 19, 2021 (Possible Fall Special Town Meeting – Location TBD – 7pm)

November 1, 2021

November 15, 2021

December 6, 2021

December 20, 2021

Monday, January 3, 2022

Tuesday, January 18, 2022 (Monday is MLK Day)

February 7, 2022

February 19, 2022 – (Proposed Saturday Budget Meeting – Leicester Senior Center – 9am)

Tuesday, February 22, 2022 (Monday is Presidents Day)

March 7, 2022

March 21, 2022

April 4, 2022

Tuesday, April 19, 2022 (Monday is Patriots Day)

May 2, 2022

May 3, 2022 (Annual Town Meeting – Location TBD – 7pm)

May 16, 2022

June 6, 2022

June 20, 2022



Town of Leicester OFFICE OF THE TOWN ADMINISTRATOR

Town Hall, 3 Washburn Square Leicester, Massachusetts 01524-1333 Phone: (508) 892-7077 Fax: (508) 892-7070 www.leicesterma.org

May 9, 2021

To: Select Board

From: David Genereux, Town Administrator

Re: Honeywell Energy Services Recommendation

In 2015 the Town embarked on an ambitious energy savings project. The Town borrowed \$2,237,825 for 20 years to do upgrades to the Town Hall, Schools, Senior Center, and other buildings to save energy. The goal of the project is to have the energy savings pay for the debt service. There is an annual audit that quantifies savings and compares to an annual guarantee. If the savings fall short of the guarantee, Honeywell will pay us the difference. See chart below:

Time Period	Energy Audit Costs	Savings/(Shortfalls)
FY 2017	18,303	(30,182)
FY2018	19,218	(14,721)
FY 2019	20,179	(7,473)
FY 2020	21,188	(6,222)
Subtotal	78,888	(58,598)
FY 2021	22,247	
FY 2022	23,360	
FY 2023	24,528	
FY 2024	25,754	
FY 2025	27,042	
FY 2026	28,394	
FY 2027	29,814	
FY 2028	31,304	
FY 2029	32,870	
FY 2030	34,513	
FY 2031	36,239	
FY 2032	38,051	
FY 2033	39,953	
FY 2034	41,951	
FY 2035	44,048	
FY 2036	46,251	
Totals	605,207	(58,598)

According to Honeywell, our savings have fallen short over the past four years, resulting in payments from Honeywell to the Town totaling \$58,598. However, the energy audit has cost the Town \$78,888 over the same time. As you can see from the first four years of activity, the shortfall

has narrowed to \$6,222. That is not necessarily a negative. It is an indicator that the project is getting closer to functioning as it should. The issue is, there is no way to quantify these savings budget-wise, and the improvements are not coming from any work that Honeywell is doing onsite to increase our efficiency. It is an internal calculation made by the company based on materials usage (electricity, fuel oil, water) that we are reporting to them.

My concern is that we are paying for an annual audit, which escalates at five percent per year, to calculate energy savings. They are paying us any difference between forecast and actual, but I am not seeing how this is cost effective. We have already installed the equipment that will produce the savings. It appears that the monitoring cost, while built into forecast energy savings, is not useful and cannot be independently verified.

One of our contractors, who has billed us in excess of \$120,000 in HVAC upgrades due to the Covid-19 pandemic is well-versed in these energy savings measures. His comment is that the features that were installed are too high-tech for old systems such as what we have in these buildings. Additionally, I found it interesting that there were no changes made to our long-dormant air circulation system in Town Hall. That was corrected by our current HVAC contractor this year.

I believe that this program was installed with good intention. However, I believe that at this point, the guarantee as managed by Honeywell, is not worth the cost of the annual audit. The energy shortfall is falling (which makes little sense, as the installed equipment is aging, therefore it is likely that the shortfall should increase, not decrease).

I have checked with our Counsel, and we can opt out of the contract with a thirty-day notice. We will lose the monitoring, but we will retain and continue to continue paying on the debt for the installation of the product. I believe that at this point, there is little to be gained by continue to be paying for an escalating audit agreement price, for returns that are not possible to verify.

Please contact me with any questions.

SELECT BOARD MEETING MINUTES MAY 3, 2021 AT 6:00PM VIRTUAL MEETING

CALL TO ORDER/OPENING

Chairwoman Provencher called the meeting to order at 6:01pm. Chair Dianna Provencher, Vice-Chair Harry Brooks, Second Vice-Chair John Shocik, Selectman Rick Antanavica, Selectman Herb Duggan Jr., Town Administrator David Genereux, Assistant Town Administrator Kristen Forsberg, and Assistant to the Town Administrator Bryan Milward were in attendance.

1. SCHEDULED ITEMS

a. 6:00pm – Assessor's Part Time Temporary Data Collector

Town Administrator David Genereux summarized the Department of Local Services order that the Town re-inspect 3,100 properties over the next two years due to quality issues identified including lack of photos, missing additions, and incorrect data. Mr. Genereux recommended the Town hire a temporary part-time clerk. Art Paquette, Chair of the Board of Assessors, stated that the Board had not been made aware of the issue with DLS until recently and requested additional time to review the issues and make a recommendation on adding staffing. Principal Assessor Sandy Genna recommended hiring the temporary clerk as 9 inspections per day will be required to meet the State mandate. stated A motion was made by Mr. Antanavica and seconded by Mr. Shocik to delay the appointment of the Data Collector until the Board of Assessors makes a recommendation on the proposal and Remove funding for this position from Article 2 at the Annual Town Meeting. Roll Call: 5:0:0

2. PUBLIC COMMENT PERIOD

No members of the public provided public comment.

3. REPORTS & ANNOUNCEMENTS

a. Health Agent COVID-19 Update & Senior Center Reopening

Health Agent Francis Dagle provided an update on Senior Center reopening including contact tracing, cleaning protocols, and moving activities outdoors as much as possible. and the need for tracking of individuals receiving services, the need to implement cleaning protocols, and the importance of moving activities outdoors to safely reopen the building. Select Board members discussed whether proof of vaccination could be required of senior center attendees and steps needed to reopen the library to the public. Mr. Genereux will check with Town Counsel.

b. Student Liaison Reports

This item was passed over.

c. Town Administrator Report

Town Administrator David Genereux presented highlights from his report including the recently awarded Regional Public Health Grant, the Water/Sewer study, the oil leak at the elementary school, and recent developments with Becker College.

d. Select Board Reports

Select Board members discussed the site walk at Becker College, Tim Fontaine's retirement from the Police Department, the oil leak at the Middle School, and the need for residents to be aware of the start of mosquito season.

e. Eagle Scout Ceremony - Liam Pataky

Assistant Town Administrator Kristen Forsberg notified the Select Board of Liam Pataky's upcoming Eagle Scout Court of Honor on May 16th at 12:00pm. Select Board members were invited to attend and a certificate has been prepared.

4. RESIGNATIONS & APPOINTMENTS

a. Appointment - Chief Michael Dupuis - Public Safety Committee (Fire Chief position)

A motion was made by Mr. Antanavica and seconded by Mr. Brooks to appoint Chief Michael Dupuis to the Public Safety Committee. Roll Call: 5:0:0

b. Appointments – Paramedics – Anthony Trifone and Robert Fitzgerald

A motion was made by Mr. Shocik and seconded by Mr. Brooks to appoint Anthony Trifone and Robert Fitzgerald as Paramedics. Roll Call: 5:0:0

c. Retirement – Detective Timothy Fontaine – Police Department

A motion was made by Mr. Shocik and seconded by Mr. Brooks to accept the retirement of Police Detective Timothy Fontaine's with regrets. Roll Call: 5:0:0

5. OTHER BUSINESS

a. Police Department Donation

A motion was made by Mr. Brooks and seconded by Mr. Shocik to accept a \$200.00 from Timothy Zajac to the Police Department donation account. I Call: 5:0:0

b. Request to Fly Flags at Half Staff in Memory of Fallen Police Officer Ronald Tarentino

A motion was made by Mr. Brooks and seconded by Mr. Duggan to accept the request to fly Town flags at half staff in memory of Officer Ronald Tarentino on May 22nd, 2021. Roll Call: 5:0:0

A motion was made by Mr. Shocik and seconded by Mr. Brooks to allow use of Town roads for a bicycle race in honor of Officer Tarentino on May 22nd. Roll Call: 5:0:0

c. Select Board FY22 Proposed Meeting Dates

Assistant Town Administrator Kristen Forsberg provided an explanation of the proposed meeting schedule. Select Board members discussed several changes and proposed bringing the schedule back at a future meeting. No action was taken.

d. 2021 Town Hall Holiday Hours

Assistant Town Administrator Kristen Forsberg summarized the proposed Town Hall Holiday Hours. A motion was made by Mr. Brooks and seconded by Mr. Shocik to accept the proposed Town Hall Holiday Hours. Roll Call: 5:0:0

e. Revise Fees for Use of Town Common and Bandstand

Assistant Town Administrator Kristen Forsberg summarized the proposed fees and changes to the Town Common and Bandstand policy. Select Board members discussed the board's discretion to allow groups on the Town Common, the fees for the site, potentially waiving fees for nonprofits and discussing the Town's legal ability to limit protests with Town Counsel. No action was taken.

f. Cable Advisory Committee Formation – Spectrum Contract Ending 02/2024

The Town's 10 year contract with Spectrum expires in 2024. Select Board members discussed the Cable Advisory Committee process to negotiate a new 10 year contract and the importance of

reviewing contracts from other Towns. Art Paquette discussed the previous negotiations with Spectrum and stated that the previous chair of the Cable Advisory Committee was interested in serving again on this committee. A motion was made by Mr. Brooks and seconded by Mr. Shocik to authorize formation of a Cable Advisory Committee. Roll Call: 5:0:0

g. Signage/Reconfiguration of Intersection at Paxton & Marshall Streets

Chief Ken Antanavica summarized the reconfiguration and signage proposed at Paxton and Marshall street. Select Board members discussed the proposed road configuration, the Town's liability in case of accidents, whether the state needed to be consulted, and the data that informed the design of the plan. A motion was made by Mr. Brooks and seconded Mr. Shocik to accept the proposed new signage and configuration of Paxton and Marshall Street. Roll Call: 5:0:0

6. MINUTES

a. **April 26, 2021**

A motion was made by Mr. Antanavica and seconded by Mr. Shocik to accept the minutes of April 26th as written. Roll Call: 5:0:0

A motion to adjourn was made by Mr. Antanavica and seconded by Mr. Shocik at 8:20pm. Roll Call: 5:0:0

SELECT BOARD MEETING MINUTES MAY 5, 2021 AT 6:00PM VIRTUAL MEETING

CALL TO ORDER/OPENING

Chairwoman Provencher called the meeting to order at 6:00pm. Chair Dianna Provencher, Vice-Chair Harry Brooks, Second Vice-Chair John Shocik, Selectman Rick Antanavica, Selectman Herb Duggan Jr., Town Administrator David Genereux, and Assistant Town Administrator Kristen Forsberg were in attendance.

1. Weston & Sampson Task 1 Report – Discussion of assessment process, analysis, and assessment of district conditions (Note: Recommendations will not be presented at this meeting)

Town Administrator David Genereux stated the purpose of this meeting is to discuss the preliminary report from the Task 1 Water/Sewer Study — Assessment of District Conditions. Joe McGinn of Weston & Sampson gave a presentation summarizing the process and findings of their study and analysis to this point which included:

- The significant capital needs of each Water and Sewer District required in order to meet water quality standards.
- Future challenges to meet regulatory requirements given the size of each district's subscriber base.
- High fixed and contractual costs related to debt service and wholesale agreements which limit several districts' ability to control costs.
- The high percentage economically disadvantaged subscribers limit the ability to implement customer assistance programs which provide reduced rates.
- The limited options for additional water supply within the Town.

2. Public discussion

Attendees discussed the high bills in the Cherry Valley Sewer district, the involvement of the Massachusetts Department of Environmental Protection, the potential use of American Recovery Plan Act funds to address these issues, the potential use of Moose Hill Reservoir and Shaw Pond, and the potential consolidation of districts.

A motion to adjourn was made by Mr. Duggan and seconded by Mr. Shocik at 7:11pm. Roll Call: 5:0:0