



Melinda S. Kinney
Sr. Director, Government Affairs
Charter Government Affairs

October 1, 2018

Re: Charter Communications – Upcoming Changes

Dear Municipal Official:

At Charter (locally known as Spectrum), we continue to enhance our services, offer more of the best entertainment choices and deliver the best value. We are committed to offering our customers with products and services we are sure they will enjoy. Containing costs and efficiently managing our operations are critical to providing customers with the best value possible. Like every business, Charter faces rising costs that require occasional price adjustments. As a result, customers will be notified of the following price adjustments through a bill message on or after October 1, 2018. Effective on or after November 1, 2018, pricing will be adjusted for residential video service:

- Broadcast TV Surcharge from \$8.85 to \$9.95
- Spectrum Receivers from \$6.99 to \$7.50
- Latino View from \$7.99 to \$8.99

We remain committed to providing an excellent experience for our customers, in your community and in each of the communities we serve. If you have any questions about this change, please feel free to contact me at 207-253-2217 or via email at melinda.kinney@charter.com.

Sincerely,

A handwritten signature in black ink that reads "Melinda S. Kinney".

Melinda S. Kinney
Senior Director, Government Affairs

RECEIVED OCT 02 2018