



December 21, 2017

Re: Charter Communications – Upcoming Changes

Dear Municipal Official:

I am providing you with this notice as part of our ongoing efforts to keep you apprised of developments affecting Charter subscribers in your community.

Effective on or after January 25, 2018, the following changes will be made to your channel lineups:

BET Her, BET Jams and BET Soul currently located on Digital Tier 1 & 2 will be available only on Digital Tier 2.

MTV2, MTV Classic, TeenNick, NickToons, Tr3s, Logo, MTV Live & Nick Music currently available on Digital Tier 1 will be relocated to Digital Tier 2

Nickelodeon, MTV, Comedy Central, BET, Spike, TV Land, and VH1 currently located on Digital Tier 2, will be relocated to Spectrum Select

CMT currently located on Digital Tier 1 will be relocated to Spectrum Select

If you have any questions, I can be reached at 774-243-9735 or via email at Anna.Lucey@charter.com.

Sincerely,

A handwritten signature in black ink, appearing to read "Anna P. Lucey", written over a horizontal line.

**Anna P. Lucey
Director, Government Affairs
Charter Communications**



RECEIVED DEC 20 2017

Anna Lucey
Director
Charter Government Affairs

December 14, 2017

Re: Charter Communications – Upcoming Changes

Dear Municipal Official:

At Charter (locally known as Spectrum), we continue to enhance our services, offer more entertainment choices and deliver the best value to our customers. Like most businesses, Charter faces rising costs that require occasional price adjustments. As a result, customers will be notified of the following price adjustments reflected in the attached table on or after December 13, 2017. Price adjustments will be reflected in a customer's billing statement for the February 1, 2018 billing cycle.

We remain committed to providing an excellent experience for our customers, in your community and in each of the communities we serve. If you have any questions about this change, please feel free to contact me at 774-243-9735 or via email at anna.lucey@charter.com.

Sincerely,

A handwritten signature in dark ink, appearing to read "Anna Lucey", written over a horizontal line.

Anna P. Lucey
Director, Government Affairs



Anna Lucey
Director
Charter Government Affairs

Table of Upcoming Price Adjustments

<i>Product/Service</i>	<i>Price From</i>	<i>Price To</i>
<i>Basic TV</i>	<i>\$23.89</i>	<i>No change</i>
<i>TV Select</i>	<i>\$62.99</i>	<i>\$64.99</i>
<i>Broadcast TV Surcharge</i>	<i>\$7.50</i>	<i>\$8.85</i>
<i>Single DVR Service</i>	<i>\$11.99</i>	<i>\$12.99</i>