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**WORCESTER COMMUNITY ACTION COUNCIL, INC.**  
**The Antipoverty Agency for Central Massachusetts**  
484 Main Street, 2<sup>nd</sup> Floor ♦ Worcester ♦ Massachusetts ♦ 01608-1810  
Telephone: 508.754.1176 ♦ Fax: 508.754.0203 ♦ Website: [www.wcac.net](http://www.wcac.net)

**Chairman**

William A. Van Dam

**Executive Director**

Jill C. Dagilis

**Deputy Director**

Priscilla A. Holmes

**Earned Income Tax  
Credit (EITC)**

**Energy Conservation**

**Fuel Assistance**

**Head Start**

Oxford/Webster  
508.987.0829  
Southbridge  
508.765.9544  
Southbridge/MacKinnon  
508.765.4738  
Spencer  
508.885.8558

**Early Head Start**

Southbridge  
508.765.4738

**Healthy Families of Southern  
Worcester County**

Southbridge  
508.909.0061

**Individual Development  
Accounts (IDA)**

**Supplemental Nutrition  
Assistance Program  
(SNAP)**

**Youth Jobs & Education**



October 15, 2012

Robert Reed, Town Administrator  
3 Washburn Square  
Leicester, MA 01524

Dear Mr. Reed:

On behalf of Worcester Community Action Council, Inc. (WCAC), I would like to take the opportunity to introduce you to our agency.

WCAC is the federally-mandated anti-poverty agency in Central Massachusetts. Annually, WCAC serves over 72,000 income-limited individuals and families residing in the City of Worcester and 43 surrounding communities, including yours. Our current 18 programs range from emergency services such as fuel and housing assistance and the Supplemental Nutrition Assistance Program (SNAP) to economic self-sufficiency programs including Earned Income Tax Credit (EITC) preparation, Individual Development Accounts, Head Start and GED® programs. The agency's mission is "helping people move to economic self-sufficiency through programs, partnerships, and advocacy."

The town of Leicester is included in the federal LIHEAP designation, and the fuel assistance program begins November 1<sup>st</sup>. Please contact Mary Knittle, Director of Energy Resources at [mknittle@wcac.net](mailto:mknittle@wcac.net) or (508) 754-1176 x 115 for more information about this program.

Enclosed please find a one-page fact sheet on our agency, programs, and the towns we serve, along with an FY11 Annual Report. Feel free to share this information with your constituents. Please do not hesitate to contact Donna J. McGrath, Director of Planning and Development, at [dmcgrath@wcac.net](mailto:dmcgrath@wcac.net) or 508-754-1176 x136 with any questions you may have. We will be happy to schedule a meeting if you wish to discuss any of our programs in more depth.

Sincerely,

  
Jill C. Dagilis  
Executive Director

*"Helping people move to economic self-sufficiency through programs, partnerships, and advocacy."*





# Worcester Community Action Council, Inc.

The antipoverty agency for Central Massachusetts

## ***Mission Statement:***

*“Helping people move to economic self-sufficiency through programs, partnerships, and advocacy.”*

### **Programs currently offered:**

#### **Asset Development**

Earned Income Tax Credit (EITC)

Individual Development Accounts (IDA)

#### **Community**

Housing Assistance

More Than Wheels

Supplemental Nutrition Assistance Program (SNAP)

#### **Education**

Project Excel

WINGS

#### **Employment**

Job & Education Center (JEC)

YouthWorks Summer Employment

#### **Fuel & Energy**

Appliance Management Program (AMP)

Heating Emergency Assistance Retrofit Task Program  
(HEARTWAP)

Low-Income Home Energy Assistance Program  
(LIHEAP)

Moderate Deleading Training

National Grid Energy Wise & LEAN Multi-Family  
Program

Weatherization

#### **Youth & Family**

Early Head Start\*

Head Start\*

Healthy Families of Southern Worcester County\*

- Founded in 1965 under President Lyndon B. Johnson's "War on Poverty"
- Annually serves 72,000 income-limited individuals and families in the City of Worcester and 43 surrounding towns.
- Provides 18 emergency services and economic self-sufficiency programs
- \$19.2M budget in FY2012
- 120+ employees
- Jill C. Dagilis, Executive Director  
William A. Van Dam, Chairman
- Main office located at:  
484 Main Street, 2nd Floor  
Worcester MA, 01608  
(508)754-1176
- Agency website: [www.wcac.net](http://www.wcac.net)
- \*Located in Southbridge and Southern Worcester County.

### **WCAC serves the City of Worcester and the following 43 surrounding towns:**

Auburn, Barre, Boylston, Brimfield, Brookfield, Charlton, Douglas, Dudley, East Brookfield, Grafton, Hardwick, Holden, Holland, Hubbardston, Leicester, Milford, Millbury, Millville, Monson, New Braintree, North Brookfield, Northborough, Northbridge, Oakham, Oxford, Palmer, Paxton, Princeton, Rutland, Shrewsbury, Southbridge, Spencer, Sterling, Sturbridge, Sutton, Upton, Uxbridge, Wales, Warren, Webster, West Boylston, West Brookfield, and Westborough.