



RECEIVED JAN 23 2017

Thomas P. Cohan
Director of Government Affairs

Certified Mail/Return Receipt Requested

January 19, 2017

Mr. Kevin Mizikar
Town Administrator
Town of Leicester
Town Hall
3 Washburn Square
Leicester, MA 01524

Dear Issuing Authority:

At Charter Communications, we continue to enhance our services, offer more of the best entertainment choices and deliver the best value. We are committed to offering products and services we are sure our customers will enjoy. Our customers in your community are being notified in their current billing statements that the following adjustments will be made to their next billing statements:

- Basic TV Service from \$18.99 to \$23.89.
- TV Select from \$59.99 to \$62.99.
- Optimum Family Package from \$59.99 to \$62.99.
- Latino View from \$6.99 to \$7.99.

Note: Customers who currently are on a discounted rate will stay at that same rate until the end of their promotional period.

If you have any questions, I can be reached at 774-243-9735 or via email at Tom.Cohan@charter.com. Additional information is available at www.charter.com.

Sincerely,

A handwritten signature in black ink that reads "Thomas P. Cohan". The signature is written in a cursive, flowing style.

Thomas P. Cohan