

December 5, 2016

Mr. Kevin Mizikar  
Town Administrator  
Town of Leicester  
Town Hall  
3 Washburn Square  
Leicester, MA 01524

Dear Local Issuing Authority:

In an effort to align pricing for service fees across our company, pricing for residential customers will be adjusted as follows:

Residential

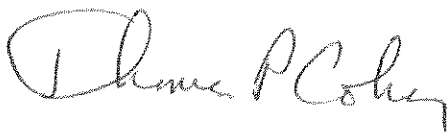
Important Rate Update: In an effort to align pricing for service fees, effective on or after January 10, 2017, pricing will be adjusted as follows:

- Unreturned Equipment Fee: decreasing from \$125 to \$123.
- Unreturned Digital Interface Device: decreasing from \$125 to \$0.
- Unreturned Cable Card: decreasing from \$39 to \$22.
- Unreturned Tuning Adaptor: decreasing from \$142 to \$130.
- Unreturned Digital Terminal Adaptor: decreasing from \$44 to \$40.
- Computerized Change of Service Fee: decreasing from \$4.99 to \$0.
- Insufficient Funds Fee: increasing from \$20 to \$25.

We remain committed to providing an excellent experience for our customers in your community and in each of the communities we serve. If you have any questions about these changes, I can be reached at 774-243-9735 or via email at [Tom.Cohan@charter.com](mailto:Tom.Cohan@charter.com).

Our customers are also being notified in advance of these changes.

Sincerely,



Thomas P. Cohan  
Director of Government Affairs